

Ref	Reported By	Type	P	Title	Entered Date	Status	Support Representative
TUT0000085	Dillon/Teresa	WINDOWS	B	Windows stopped responding	09/05/2007 13:02	ASSIGNED	Benita Johnson
TUT0000084	Ilford/Michael	WINDOWS	B	Windows out of memory	09/05/2007 12:52	ASSIGNED	Help Desk Administrator
TUT0000083	Jackson/Cynthia	QUEUE	C	Enquiry about the current state of the print run	09/05/2007 12:51	ASSIGNED	Help Desk Administrator
TUT0000082	Arun/Paul	PC	A	Problem with workstation monitor	09/05/2007 12:50	ASSIGNED	Help Desk Administrator
TUT0000081	Elliot/Sara	NETWORK	A	Dept. has lost all network access	09/05/2007 12:50	ASSIGNED	Help Desk Administrator
TUT0000080	Smith/Tom	DISK	A	Possible hard disk fault	09/05/2007 12:49	ASSIGNED	Help Desk Administrator
TUT0000079	Webb/Dorothy	WINDOWS	C	Needs password reset as has forgotten it	09/05/2007 12:49	ASSIGNED	Help Desk Administrator
TUT0000078	LeBeau/Jean	PC	C	Need a new keyboard, some keys are stuck	09/05/2007 12:48	ASSIGNED	Help Desk Administrator
TUT0000077	Sanchez/Antonio	WINDOWS	C	Needs password reset as has forgotten it	09/05/2007 12:47	ASSIGNED	Help Desk Administrator
TUT0000076	Lee/Chong	DISK	C	Production disk "U" is nearly full	09/05/2007 12:47	ASSIGNED	Help Desk Administrator
TUT0000075	LeBeau/Jean	PC	C	Needs a new mouse	09/05/2007 12:46	ASSIGNED	Help Desk Administrator
TUT0000074	Dillon/Teresa	QUEUE	C	2-sided copying doesn't work	09/05/2007 12:45	ASSIGNED	Help Desk Administrator
TUT0000073	Smith/Tom	WINDOWS	C	User-locked application	09/05/2007 12:45	ASSIGNED	Help Desk Administrator
TUT0000072	Ilford/Michael	WINDOWS	B	Windows stopped responding	09/05/2007 12:44	ASSIGNED	Help Desk Administrator
TUT0000071	Elliot/Sara	QUEUE	B	The Dept. Laser printer queue is stuck	09/05/2007 12:43	ASSIGNED	Help Desk Administrator
TUT0000070	Arun/Paul	NETWORK	B	Unable to access the Internet	09/05/2007 12:42	ASSIGNED	Help Desk Administrator
TUT0000069	Elliot/Sara	WINDOWS	C	Need a logon to the Aims Server	09/05/2007 12:41	ASSIGNED	Help Desk Administrator
TUT0000068	Smith/Tom	WINDOWS	C	Need a logon to the Aims Server	09/05/2007 12:40	ASSIGNED	Help Desk Administrator
TUT0000067	Webb/Dorothy	WINDOWS	C	Needs password reset as has forgotten it	09/05/2007 12:39	ASSIGNED	Help Desk Administrator
TUT0000066	Lee/Chong	DISK	B	Production disk "W" is full	09/05/2007 12:38	ASSIGNED	Help Desk Administrator
TUT0000065	Sanchez/Antonio	WINDOWS	C	How to control multiple monitors	09/05/2007 12:38	ASSIGNED	Help Desk Administrator
TUT0000064	Lee/Chong	WINDOWS	C	How to select a new default printer	09/05/2007 12:37	ASSIGNED	Help Desk Administrator
TUT0000063	LeBeau/Jean	NETWORK	C	Intermittent network service today	09/05/2007 12:37	ASSIGNED	Help Desk Administrator
TUT0000062	Dillon/Teresa	PC	C	Workstation is very slow starting up	09/05/2007 12:36	ASSIGNED	Help Desk Administrator
TUT0000061	Lee/Chong	DISK	C	Production disk "V" is beginning to fill up	09/05/2007 12:27	ASSIGNED	Help Desk Administrator
TUT0000040	Sanchez/Antonio	WINDOWS	C	Turn off mail notification	26/03/2007 09:45	ASSIGNED	Benita Johnson
TUT0000039	LeBeau/Jean	UNIX	C	How to change label on disk	26/03/2007 09:44	ASSIGNED	David Kaplan
TUT0000037	Elliot/Sara	DEVICE	B	Faulty Mouse	26/03/2007 09:42	ASSIGNED	David Kaplan
TUT0000033	Sriram/Ranjani	PC	B	Transfer print jobs to other queue	26/03/2007 09:36	ASSIGNED	Maria Shakhnovich
TUT0000032	Sanchez/Antonio	PROCESS	C	How to kill a process	26/03/2007 09:35	UNASSIGNED	

Ref	Reported By	Type	P	Title	Entered Date	Status	Support Representative
TUT0000029	Dillon/Teresa	SCHEDULE	B	Dependencies in batch jobs	26/03/2007 09:31	UNASSIGNED	
TUT0000027	Smith/Tom	PC	B	Can't run MS Publisher	24/03/2007 10:39	UNASSIGNED	
TUT0000025	Webb/Dorothy	PC	B	Can't fax over network	24/03/2007 10:26	ASSIGNED	Maria Shakhnovich
TUT0000023	Arun/Paul	PC	C	Color twitches	22/03/2007 10:08	ASSIGNED	Maria Shakhnovich
TUT0000019	Dillon/Teresa	DEVICE	C	Need a new keyboard	24/03/2007 09:38	ASSIGNED	Benita Johnson
TUT0000015	Webb/Dorothy	OFFICE	C	Telephone echoes	24/03/2007 09:02	ASSIGNED	Help Desk Administrator

36 records found